

Technology Support for DeerOnline

Problem/Issue	Who To Contact First
Can't access Internet or Email	Your service provider
Can't access DeerOnline.....	Email deeronlinetech@dpisd.org
DeerOnline password issue.....	Email deeronlinetech@dpisd.org
General questions about DeerOnline	Email your teacher
Questions about assignments and course content	Email your teacher

When emailing deeronlinetech@dpisd.org

- Cite your teacher's name and course name
- Include your full name and a phone number to call when possible

Deer Online Technology Support

Email Contact: deeronlinetech@dpisd.org

Phone Support

Summer Day Hours Support at 832-668-7450:

Monday through Thursday 7 am – 5 pm

Summer After Hours Support at 281-639-2743:

Monday through Thursday 5 pm to 9 pm

Friday & Saturday 10 am to 4 pm

School Year Day Hours at 832-668-7450

Monday through Friday 8 am – 4 pm

School Year After Hours Support at 281-639-2743:

Monday through Friday 4 pm to 9 pm

Saturday 10 am to 4 pm